



DOCK2DOCK VOLUNTEERS CODE OF CONDUCT

Love Sports Events is committed to creating a safe and enjoyable experience for all event participants and volunteers, both in and around the premises.

All Volunteers are required to follow the code of conduct below.

General Guidance

- We do not provide free parking at this event. Please consider using public transport / active transport, where possible. There is bicycle parking near the event village.
- If you are no longer able to fulfil your volunteer duties, please contact the event organizer giving as much notice as possible – support@lovesportsevents.co.uk
- If you are stationed on a feed / refuel station, please use gloves provided.

General Conduct

Put SAFETY first. Please be mindful of health and safety – your own, and that of others around you. You must comply with all health and safety instructions given to you by the event organisers.

Customer service, and providing a great experience for our swimmers should be your goal as a volunteer.

Be courteous and clear with directions.

Feel empowered to remind swimmers / other volunteers to follow event protocols in place to ensure a safe environment for all.

Should you be uncertain of anything or are made to feel uncomfortable by any other volunteer or swimmer, please report this to the Volunteer Co-ordinator.

Volunteers must not be under the influence, possess or consume alcohol / illegal drugs while on site.

You should not share your private telephone number, home or email address nor should you seek this information from members of the public.

You must not give any advice to members of the public on legal, medical or welfare issues.

You are responsible for the security of data in accordance with the General Data Protection Regulations 2018. Do not share with anyone, your own personal information, personal information of other staff and volunteers, and personal information about event participants.

If you are involved in an incident / emergency situation, you should report to the Volunteer Co-ordinator and complete an Incident Report Form before you leave the premises

Please return any event equipment following your shift (radios, buoyancy aids, high vis vests) and check-out with the Volunteer Co-ordinator.

Have fun and enjoy the day!